

FLYTOP

FLY TOP - FLY SAFE!

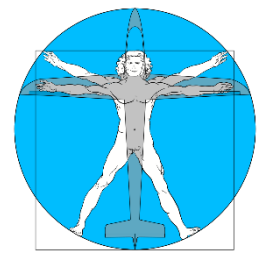
Safety Improvements

for
Non-Commercial,
Non-Complex Organizations operating
Non-Complex aircraft
(NC³-organizations)

FLYTOP

www.flytop.org

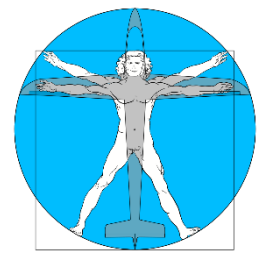
- Prof. Dr. Alfred Ultsch -
ultsch@ulweb.de



Tobias Kemmerer



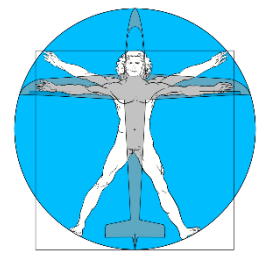
- *flying sailplanes since 2006*
- *member of the Akaflieg Frankfurt
academical gliding club of Goethe University*
 - *NOT building gliders*
 - *BUT soaring related research such as*
 - *mountain wave / thermals research*
 - *data gathering / sensor platform*
[AFIIS – Akaflieg Frankfurt Inflight Information System]
→ (big) data science / swarm intelligence
 - **flight safety**
- *engaged with FLYTOP since 2015*
- *background in IT & economics, happily married to Marina
(biochemist / quality manager) and currently 0.8 children, ...*



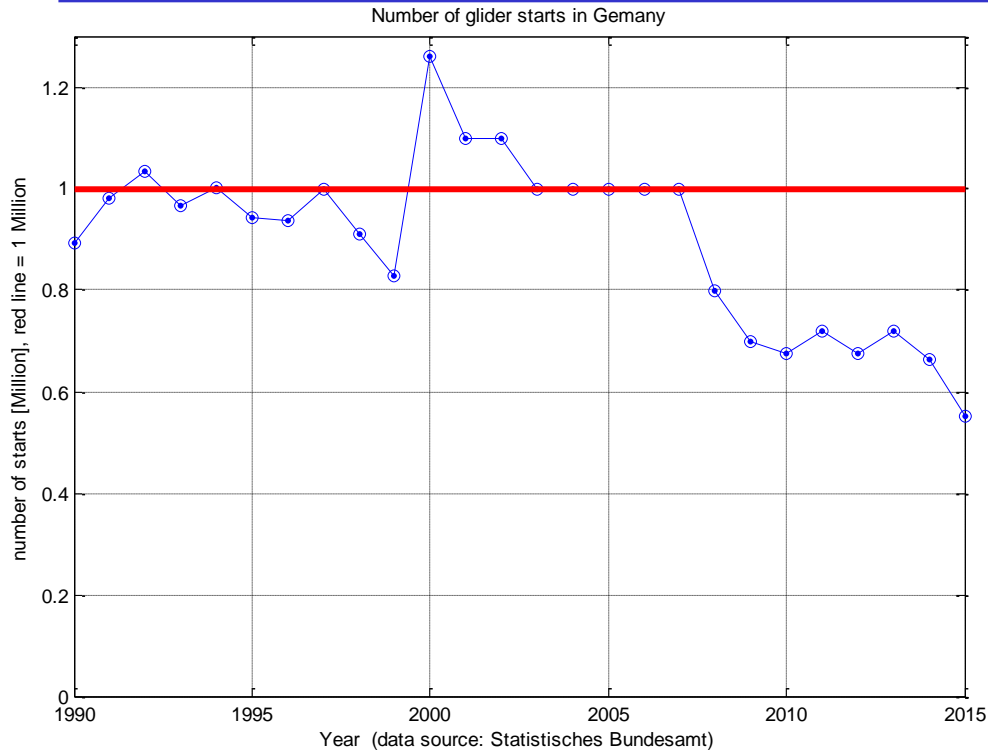
What are

- ***Non-Commercial, Non-Complex Organizations operating Non-Complex aircraft (NC³-organizations)***
- ***EASA's (European Aviation Safety Agency) terminology for***

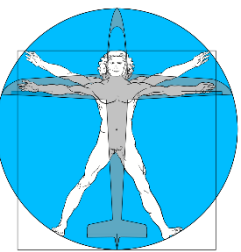
>> Gliding Clubs



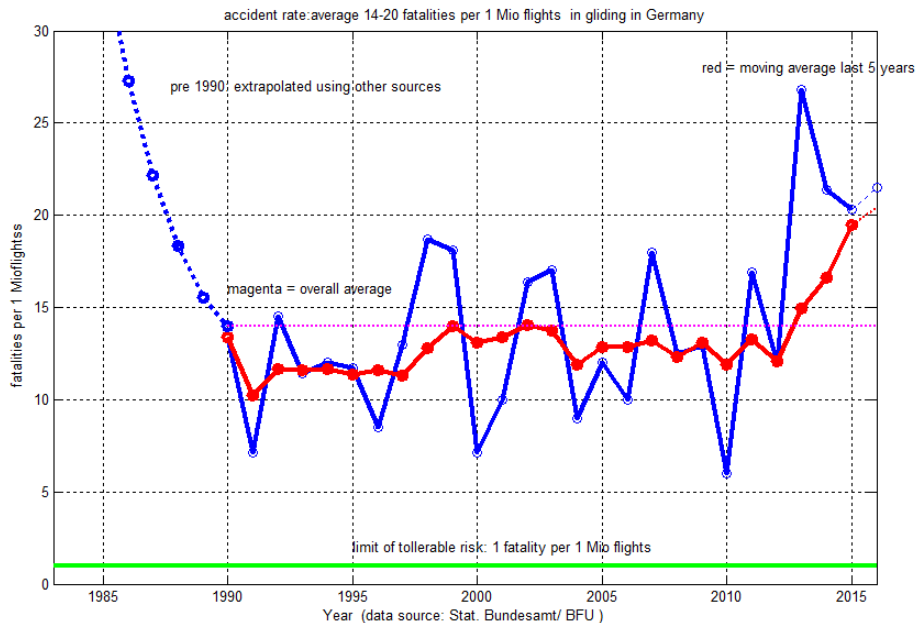
The Situation in Germany



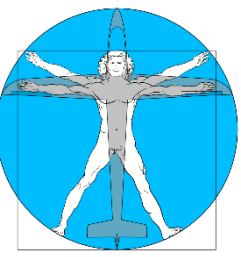
- until 2007 ca. 1 million glider flights per year
- since 2008 ca. 700.000 glider flights per year
- eventual falling trend
- Data Sources: Statistisches Bundesamt, Jahresberichte, Verkehr Luftverkehr auf allen Flugplätzen, Statistisches Bundesamt, Wiesbaden.
- Accident Data: Jahresberichte, Bundesanstalt für Flugunfalluntersuchungen (BFU)



Risk of Gliding in Germany

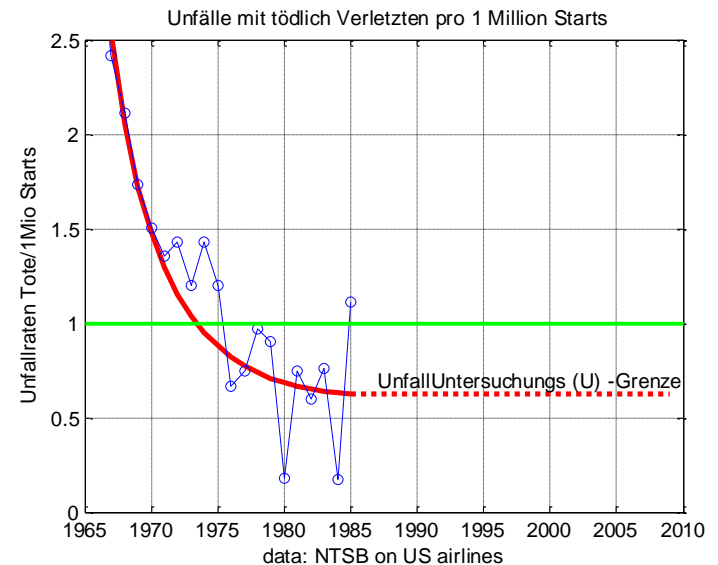


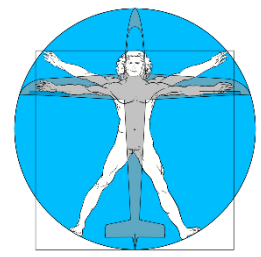
- until ca 1990: dramatic reduction in risk due to improvements in safety
- since ca 1990: **NO MORE REDUCTION of risk!**
- **Presently: 15-20 fatalities per 1 Mio flights**
- eventually a trend for increased risk since 2011?
- **risk 10 times to high!**
- **1 death per Mio flights would be acceptable**



How can this be explained?

- almost exclusively the safety measures that are applied in practice in Germany can be termed as:
- **Static Safety Measures (*reactive safety*)**
- It is known that all safety methods saturate after some time i.e.
- it takes an enormous effort to improve safety only a little bit using this method
- **Example: risk in commercial flights (USA) up to the 1970s**

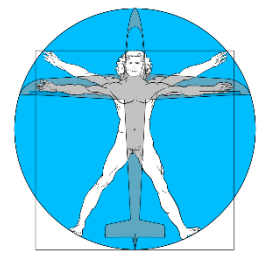




What are static safety measures?

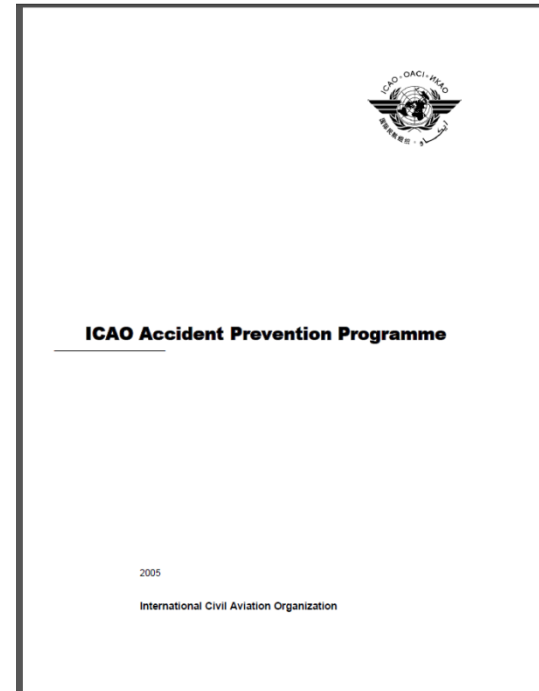
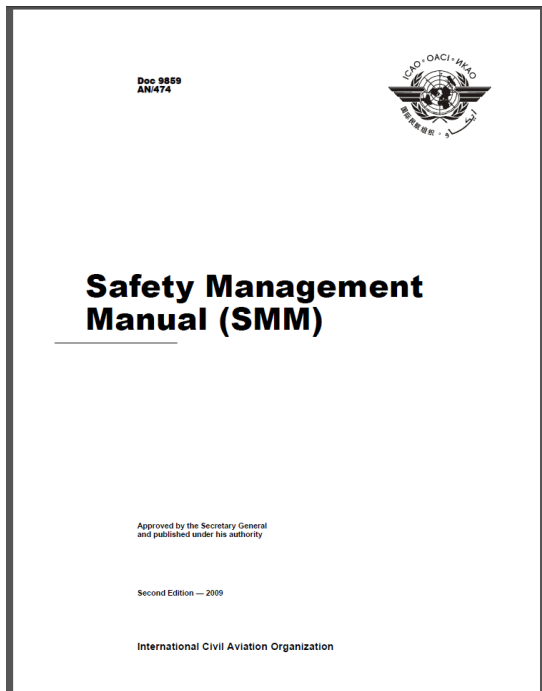
- **good pilot training** using
- **„safe“ equipment**
- **„safe“ Standard Operation Procedures (SOPs) and**
- **accident preventing rules and regulations (Laws)**

- **The SOPs Rules and Laws are modified using**
- **intensive accident investigations by highly trained personal (Bundesamt für Flugunfall-Untersuchungen)**
- **=> Changing of Rules slow but effective**

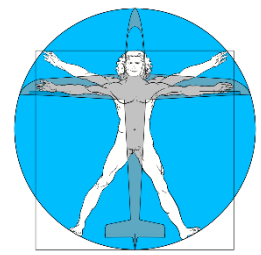


A word on notion

- the basic vocabulary in flight safety stems from ICAO, in particular:
- 1. Accident Prevention Programme (APP) (2009)
- 2. Safety Management Manual (SMM) (2013)

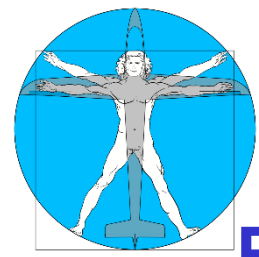


- modern regulations in flight safety, in particular EASA laws rely on these concepts.



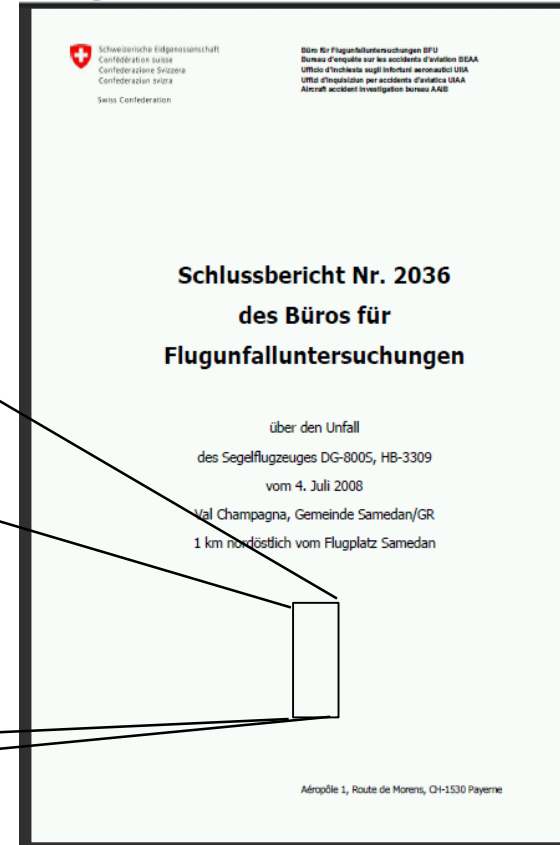
To many ...ive words

- However, for the ordinary pilot there are to many „– *ive*“ words:
 - *preventive*
 - *active*
 - *proactive*
 - *reactive*
 - *predictive*
 - *passive*
 - ...
- For the most relevant concepts I am using:
 - **static** == **reactive** and
 - **dynamic** == **proactive**



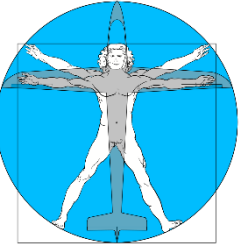
Static Method

Reactive = learning from accidents



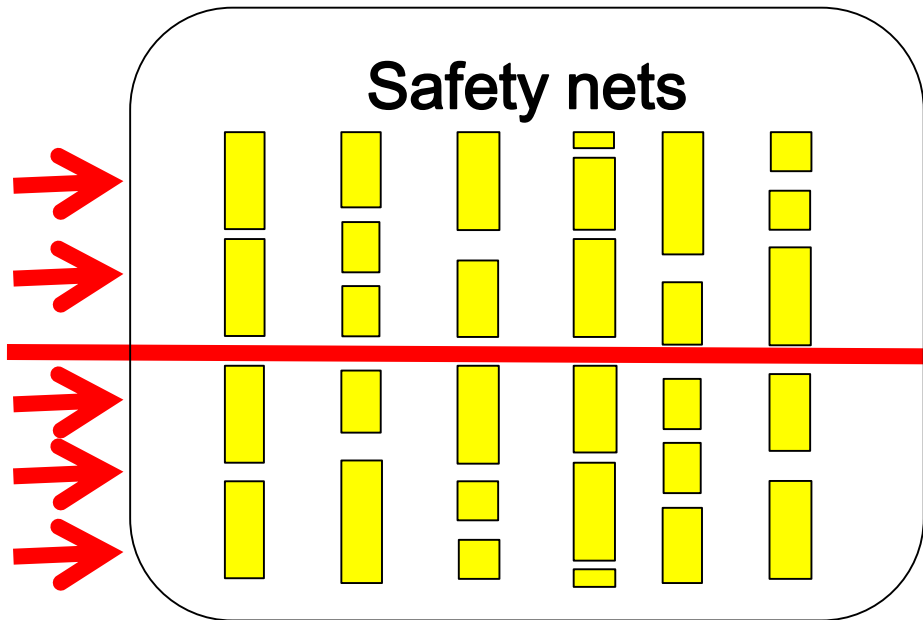
aim: better rules / regulations / SOPs

good example: bonding defects of DUO aileron



Static Method for Safety

Threats



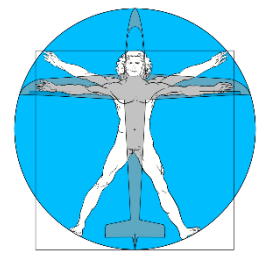
Accident



Measures:
Rules / Regulations,
SOP
Recomendations
Technical Notes

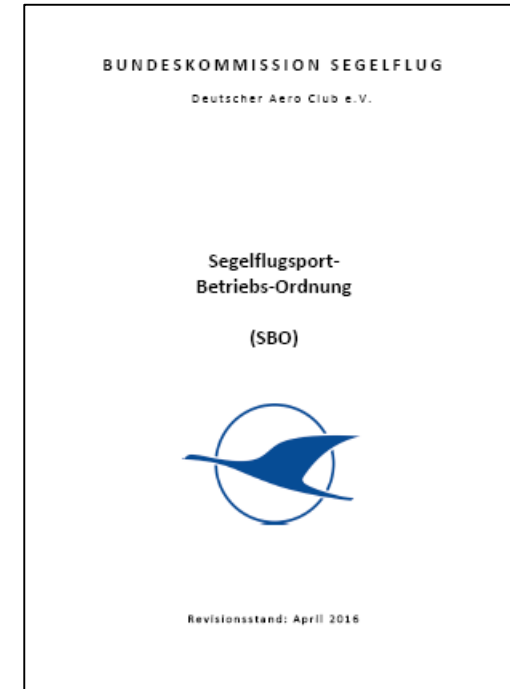
Authorities,
Manufactures, FAA,

Results

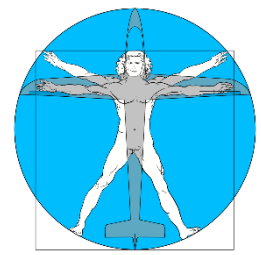


How come that this method is „saturated“

- **Conclusion 1: in Germany we do have a very effective system of rules, regulations and SOPs to prevent accidents in particular:**
- **Segelflug Betriebs Ordnung (SBO)**
= Operations Manual for Gliding
- **Methodik der Segelflugausbildung**
= Methods for Training in Glider Flying
- **Experts keeps these regulations up to date and changes it, when necessary (accident investigations)**



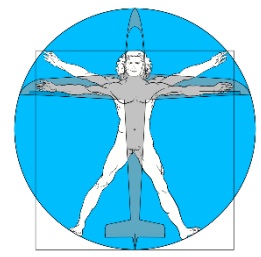
→ Thank You: Bundeskommision Segelflug!



How come that this method is „saturated“

- **Conclusion 2: Technical issues (defects in the glider) and weather issues are less important in accident production than the „Human Factor“**
- **A first approach to address these issues were the subjects: „human factor and limitations“ and „coping special cases“ as part of the theoretical training of glider pilots**
- **However:**
- **Conclusion 3: Human factor causes of accidents are very individual for each accident so that no „general rule“ or „general recommendation“ or „changing of rules“ can be concluded from these accidents**

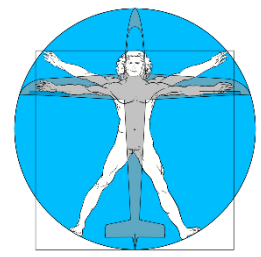
=> Static methods are in saturation!



The Bitter Lesson

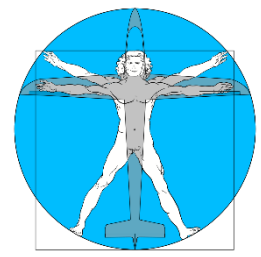
- The safety method which is almost uniquely up to present (static) is ineffective,
- **HOWEVER:** It can hardly be expected these methods can be used for further reduction of the risks
- So the intensive investigation of singular accidents will not improve safety in gliding substantially

→ more rules will NOT improve safety!

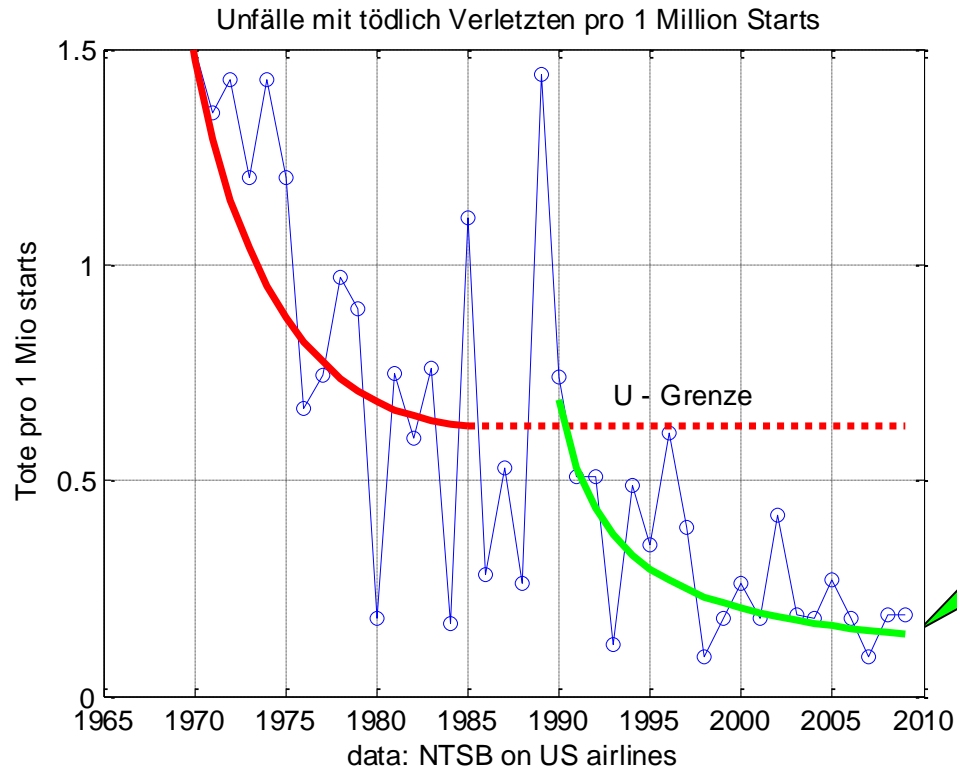


However there is Hope

1. **Gliding is not the first branch of aviation that experiences this saturation effect**
2. **The main idea is to apply a new approach of safety to glider flying**
3. **These methods have been shown to be effective in commercial aviation** *(see next slide)*

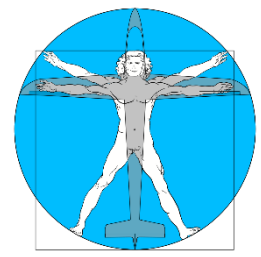


static plus dynamic Methods of safety



**Improvement
factor:
ca. 10**

- fatality risk in commercial airlines (USA)
- implementation of **dynamic safety methods** starting ca 1990



How did the Airlines do that?

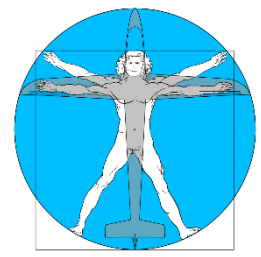
- ground breaking NASA seminar
- Universities
- Psychology Departments
- Complex Systems Theory

development and implementation of:

- CRM, LOFT,
- today: NOTEC- Skills –Training
- HFACS
- Thread and Error Management (TEM)

consequence:

- differentiation of von **2 types of flight safety:**

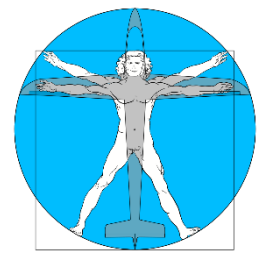


Methods for accident prevention

- 2 different types:

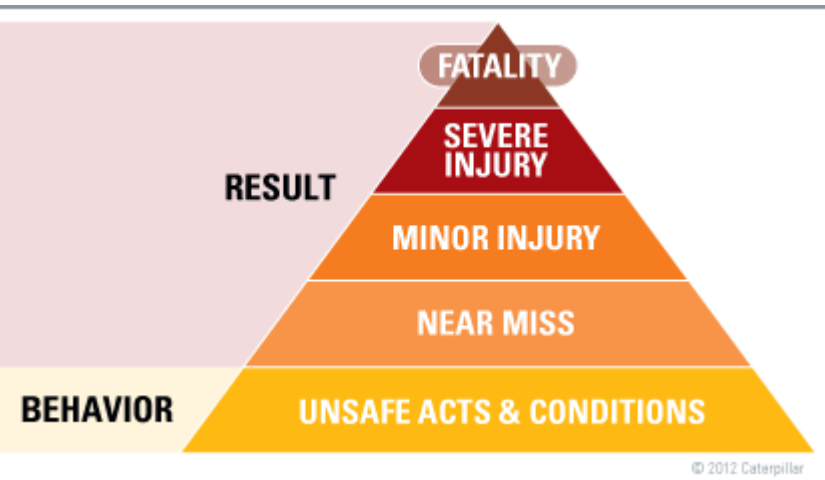
Dynamic safety

Static safety



Core Ideas of Dynamic Flight Safety:

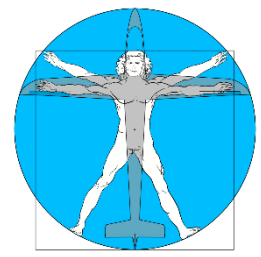
- pilots are not alone: they are **embedded in a social system**
- in gliding: ***their club***
- accidents are just the tip of the iceberg



⇒ **learn from unsafe acts**

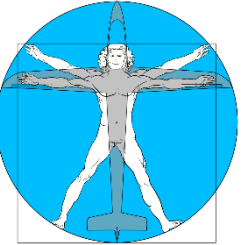
⇒ **improve the safety of the club**

⇒ **teach the club not the pilot**



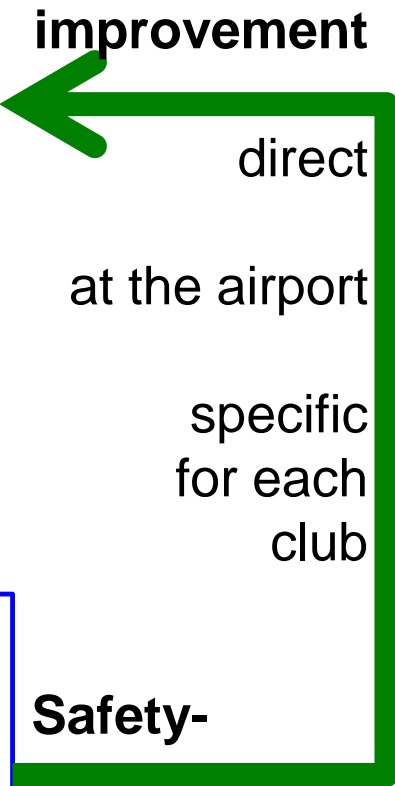
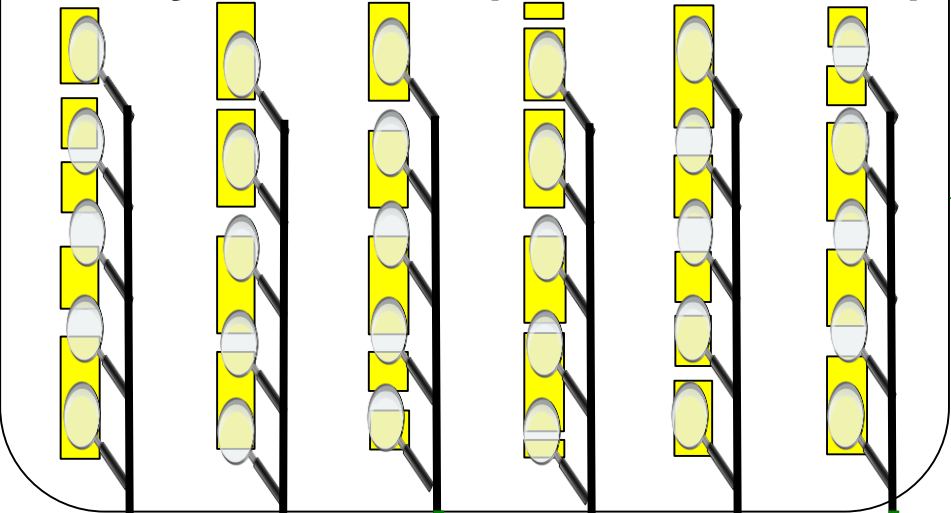
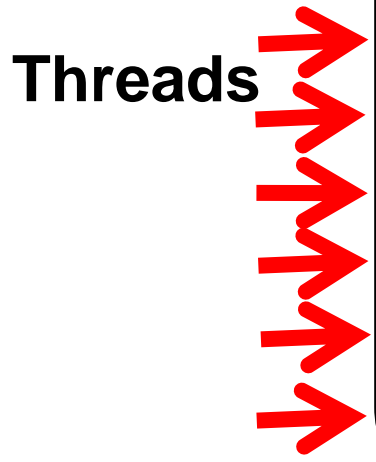
So main Method is

- **Teach the club safer flying**
- **Is this possible? Yes,**
- **it is even easier to change the safety level of a club than that of a single pilot**
- **what are time & money expenditures? (see next slides)**
- **Can anyone do that: NO (don't try this at home!, NEVER TRY THIS WITH YOU OWN CLUB!)**

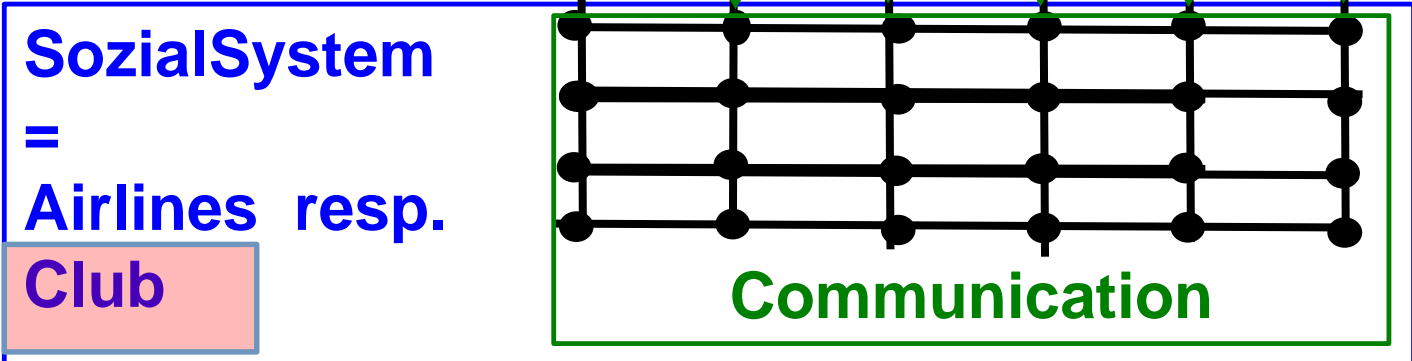


DYNAMIC Method

safety barriers (swiss cheese)

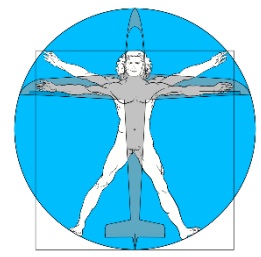


every day incidents



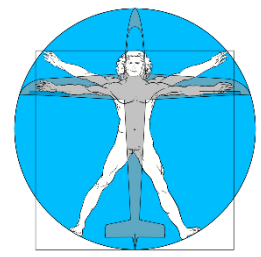
SozialSystem = Airlines resp. Club

Safety- Management implements



Who do we need to teach?

- the **club's leaders** i.e. the officers, flight instructors, opinion leaders (leaders)
- the **club as a whole** (Club)
- the social environment of the pilots: wives, partners, parents (**partners**)
(these act also as controllers)



FLYTOP Trainings

- **Club Training**

Leaders
1.5 days

**Club Training
2 days**

Refresher
1 day

- **Flight Instructor Training**

Teaching
Flight Safety
2 days

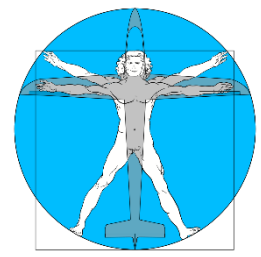
Clinic for
Flight Safety
1 day

- **FLYTOP-Trainer Training**

Module1

Module2

Module3



The FLYTOP Method

- precursors: **Stop Crashing / Fly Safe (Sweden)**

-

FLYTOP
leaders
1.5 Days

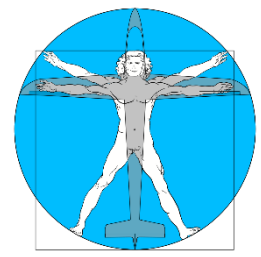
FLYTOP
Club
2 days

...

FLYTOP
refresher
1 day

FLYTOP
flight instructors
2.5 Days

- Required audience:
- leader course: **98+% of leaders**
- club courses **80+% of members plus wives / partners / parents**

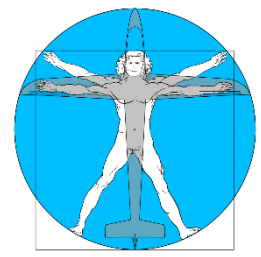


Syllabus of the Club Course

- modern safety methods
- assessing the club's safety level
- methods for improvements

>> COMMUNICATION

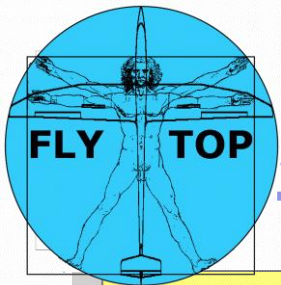
- in particular:
- the partners are taught the particularities of pilot's communication and pilot's behaviour traits
- Results after 2 days: 6-10 concrete projects including: chief, time line and controller



Syllabus of the Leader's Course

- modern safety methods
- how are safety cultures recognized and
- methods for improvements

- **COMMUNICATION for leaders**



Syllabus of the Instructor's Course

Safe Systems

safe
proce-
dures

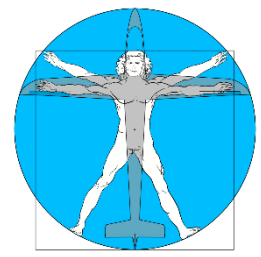
emer-
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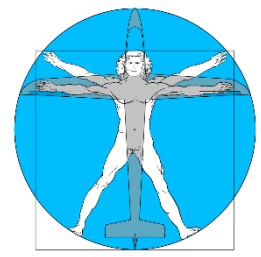
learning
and
teaching

basic knowledge in Human Competence



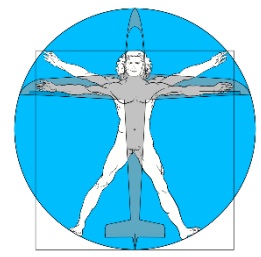
Again:

- **DON'T try this at home!**
- amateur attempts in changing a club's „culture“ will almost surely fail (we had our experiences!)
- **DO NOT TRY TO TEACH YOUR OWN CLUB!**
- It takes some training and experience to successfully change a club's safety behavior!
- Trainers must be trained first!



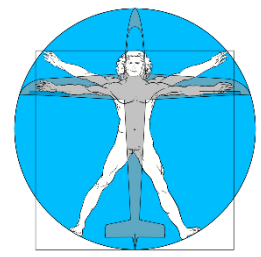
Can You adapt this System?

- **Yes!**
- **Methods, systems and courses are developed and held on a **non profit** base**
- **fees are charged for travel expenses + reimbursement for trainers,**
- **often sponsored by insurances or the local gliding associations (LVB, HLV, BWLV...**
- **new trainees are welcome!**



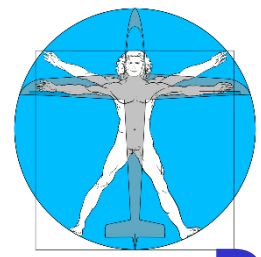
Application

- **ca 50+ courses in Germany and Switzerland**
- **according to a high FAA officer in Switzerland: „*more than 10 serious accidents prevented*“**
- **Next course: November 2017 in Bavaria**



Summary

- today's main safety method (static) is saturated
- to increase safety in gliding a new method, dynamic safety, must be implemented
- dynamic safety **teaches the club** instead of the pilot
- methods and courses are ready and developed
- OSTIV-TSP could help in the introduction of these new methods



Proposal for OSTIV/TSP

- **Development of a Manual:**
- **Modern Flight Safety for Gliding**

with an emphasis on dynamic methods

- i.e. adopt for gliding:
- TEM (Thread and Error Management)
- HFACS (Human Factors Analysis and Classification System)
- CRM (Crew Resource Management)
- LOFT (Line Oriented Flight Training)
- and in particular:
- ICAO's Accident Prevention Programme (APP) (2009)
- ICAO's Safety Management Manual (SMM) (3. Aufl. 2013)